

Warranty Claim Form

1. General Information (required)

Distributor: _____

Addr. _____ City: _____

State: ____ Zip: _____ Tel.# ____ - ____ - ____ email: _____

Dealer: _____

Addr. _____ City: _____

State: ____ Zip: _____ Tel.# ____ - ____ - ____ email: _____

Owner: _____

Addr. _____ City: _____

State: ____ Zip: _____ Tel.# ____ - ____ - ____ email: _____

Place of purchase: _____

2. Information about the Implement (required)

Implement name/type _____

Serial number _____ approx. date of 1st use: _____

approx. acres covered _____ approx. hours used: _____

Copy(ies) of all sales invoice(s)/receipt(s) must be included

3. Description of the loss/damage (required)

Precise description of loss /damage: _____

Photo(s) to document the damage/loss must be included PLEASE CONTINUE ON NEXT PAGE

E-mail completed form with all documentation to: jody.brock@apv-america.com. Please mail a completed copy of the **Warranty Claim Form** with all attached documentation such as invoice(es) and photo(s) to: **APV America Inc., 370 Highport Rd. Ste 101, Pottsboro, Tx 75076**



Warranty Claim Form (continued)

4. Work performed (required)

Task:	Supplier/shop:	hrs/cost of labor:	(APV complete:)
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

5. Parts required (required)

Please indicate any Order number(s) and Serial number(s) where applicable for all used/damaged spare parts (usually located at top of invoice/order).

Name:	Quantity:	Part number:
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

PLEASE CONTINUE ON NEXT PAGE

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6. Warranty Conditions:

- No travel costs will be reimbursed. Labor will be reimbursed according to the hourly rates approved by APV America Inc.
- In the event of a technical defect, no claim for compensation for resulting loss of profits and/or machine downtime can be made.
- APV America Inc may require used/damaged parts to be returned for warranty determination. Return shipping instructions will be issued in such event.
- All claims must be made within 20 calendar days of repair date. In order to process the claim the following must be provided: 1. completed Warranty Claim Form, 2. all required documentation, and, if required by APV America Inc. 3. all used/damaged parts.
- Deliveries and services shall be made/provided exclusively in accordance with our *General Terms of Delivery, Payment, and Warranty*. Failure to abide by all applicable warranty conditions will void the warranty claim. Warranty claims that are not completed properly cannot be processed. By signing the Warranty Claim Form below, claimant confirms that all information provided is correct.

7. Signatures (required)

_____	_____
Distributor	Date:
_____	_____
Dealer	Date:
_____	_____
Owner	Date:

8. To be completed by APV America Inc.:

Used/damaged item(s) will be: send to dealership for repair remains with customer for repair

9. Report:

Used/damaged parts return required? Y N Claim approved: Y N

Claim was finalized on _____ by _____
Date APV employee initials

END OF FORM

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